



LOS ANGELES COUNTY REGISTRAR-RECORDER/COUNTY CLERK

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County Election Worker Software Contract PollChief Software by Konnech, Inc.

Background

Los Angeles County has a contract that licenses the County and election workers' use of the *PollChief* application for storage and management of election worker and voting location data. The contract regulates the security and protocols for data storage, including that the data is stored in the United States.

In October 2022, the Los Angeles County District Attorney's Office filed criminal charges against the CEO of Konnech, Inc., the County's software contractor for the *PollChief* application. The charges allege conspiracy to embezzle public funds and violations of contract provisions regarding storage of data.

The matter remains under investigation, and, at this time, no information has been provided to the Department confirming storage of data outside the United States or specific information as to what data is associated with the allegations.

Absent confirmation and/or additional information specific to the County's data, use of the application has continued with security oversight and contract monitoring to ensure against disruption to the current election. Konnech has affirmed their compliance with the contract.

Frequently Asked Questions

What services does Konnech provide to the County?

Konnech provides application and support and development services for the *PollChief* application that the Registrar-Recorder/County Clerk uses for election worker and vote center data management.

The recruitment, assignment, and payment of election workers are all activities managed and conducted by the Registrar-Recorder/County Clerk, not by Konnech.

What information is on the *PollChief* application?

The *PollChief* application contains election worker information used by the Registrar-Recorder/County Clerk to identify, contact, and pay election workers, as well as vote center location and training location data.

Is voting or ballot equipment accessible via the *PollChief* application?

No. The *PollChief* application is not connected to voting or ballot tabulation equipment (Ballot Marking Devices, VSAP Tally, etc.) or the County's election management system.

How long has the County worked with Konnech?

The Registrar-Recorder/County Clerk began using the *PollChief* application in 2020.

What type of contract does the County have with Konnech, and what protections does that contract provide against data security issues?

The County negotiated a software licensing and services contract with Konnech for use of the *PollChief* application, approved on October 13, 2020. The contract includes provisions to maintain the security of County data, including a requirement for all servers containing County data to be stored in the United States.

As per all County approved Information Technology contracts, the agreement requires Konnech to cooperate with security reviews initiated by the County, and for data to be secured with industry standard encryption and authentication mechanisms.

What will happen if it is determined that Konnech stored data outside of the United States or violated other data security provisions in the Contract?

If a determination is made that County data or election worker data has been stored on servers outside the United States, or there were other material violations of the contract, the County will ascertain the scope of the violation, including the extent and identity of the individuals affected.

The County will consider and take all appropriate actions against responsible parties, which may include terminating the contract and seeking civil remedies against Konnech.

Further, the County will promptly and directly notify any affected individuals consistent with all applicable legal obligations.