

UseCaseID	UC-RESO-005 View contact information
Module	
SubModule	
Summary	View contact RRCC information
Description	The public wants to view contact information
Trigger Events	<ul style="list-style-type: none"> ▪ Customer wants to view RRCC contact information
Precondition	
ExpectedResult	<ul style="list-style-type: none"> ▪ Contact information is viewed. ▪ Email notification if contact us form is utilized.
DetailedProcessFlow	<ol style="list-style-type: none"> 1. Public selects the Contact option 2. The system opens the Contact page displaying the following information: <ul style="list-style-type: none"> ○ Phone number ○ Fax number ○ RR/CC ○ Email Address ○ Office Hours ○ Office Address <p style="margin-left: 40px;">The User browses the contact page.</p> 3. The system will display the contact us form 4. Public enters contact information and selects submit 5. The system will send form information to designated parties including public if public entered in email address
Alternative Work Flow	
Parent	[Parent id of the Use Case as documented in Project Scope or Business Case]
Requirements	UC-RESO-005-01 The system will provide the customer access RR/CC contact information. UC-RESO-005-02 The system will provide a “contact us” form UC-RESO-005-03 The system will send form information to designated parties including public if public entered in their email address
Associated Use Cases	
Additional Requirements	<ul style="list-style-type: none"> ▪
RequirementID	[List of requirement IDs in Use Case]
Risk	[List of Risk IDs]
Actors	Public
Documents	[List of documentation name, Link or location]
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Signoff	Election Planning
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