UseCaseID	UC-RESO-012 Change Password
Module	
SubModule	
Summary	User requests to change password
Description	The user or customer password is changed
Trigger Events	▪ User/customer requests/needs to change password
Precondition	▪ Modern web browser ▪ User account has already been created
ExpectedResult	▪ User/customer password is changed ▪ The system takes user to his/her workspace.
DetailedProcessFlow	1. The user selects the 'Reset/Change password' option in their workspace. 2. The system brings up the change password form. 3. The system prompts customer for current password, new password, and confirmation of new password. 4. User enters current password, new password, and new password confirmation. 5. User clicks submit. 6. System validates if current password, new password, and new password confirmation are the same. The System validates that new password meets complexity and re-use rules. If new password and new password confirmation are the same, the system stores the new password and logs the customer into their workspace.
Alternative Work Flow	4a. User enters invalid current password, new password or new password confirmation 4b. System returns an error message. 4c. User re-enters current password, new password or new password confirmation until all information are correct. 5a. User clicks cancel 5b. System returns a cancel confirmation message. 5c. User clicks okay to confirm cancellation.
Parent	[Parent id of the Use Case as documented in Project Scope or Business Case]
Requirements	UC-RESO-012-01 The system provides the ability for Customers to reset/change their own password. UC-RESO-012-02 The System validates that new password meets complexity and re-use rules.
Associated Use Cases	
Additional Requirements	
RequirementID	[List of requirement IDs in Use Case]

Risk	[List of Risk IDs]
Actors	Customer, System Administrator, User
Documents	[List of documentation name, Link or location]
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